

Voluntary Product Accessibility



Date: 4/24/2012
Product Name: vRanger Pro
Product Version: 5.4.1
Contact for more information: <http://www.quest.com>

Summary table

Criteria	Supporting features	Remarks and explanations
Section 1194.21: Software Applications and Operating Systems	Supported with exception	vRanger does not support Unix systems
Section 1194.22: Web-based internet information and applications	N/A	vRanger is not considered a Web-based product.
Section 1194.23: Telecommunications Products	N/A	vRanger is not considered a Telecommunications product.
Section 1194.24: Video and Multi-media Products	N/A	vRanger does not use Video and Multi-media
Section 1194.25: Self-Contained, Closed Products	N/A	vRanger is not a Self-Contained, Closed Product.
Section 1194.26: Desktop and Portable Computers	vRanger can be used on all MSFT Windows based Desktop and Portable Computers	vRanger is software as defined under section 1194.21
Section 1194.31: Functional Performance Criteria	Supported with exception	
Section 1194.41: Information, Documentation and Support	Supported	

Section 1194.21 Software applications and operating systems

Criteria	Supporting features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Partially Supported	vRanger supports some operations using the keyboard but not all as described below. <ul style="list-style-type: none"> • The F1 key is supported as it opens up the “Help” contents of the product • The ESC key is used to close any wizards and popups • The entire alphanumeric keyboard is used to input text for text fields where appropriate.
(b.i) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.	Supported	vRanger Pro does not have any built-in operations that disable or disrupt and activated (previous or after) accessibility feature
(b.ii) Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	vRanger Pro does not have any operation that will disrupt or disable accessibility features provided by the manufacturer documentation.
(c.i) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes.	Supported	On screen indicators for current focus are shown appropriately, particularly using the operating system cursor.
(c.ii) The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	vRanger Pro does not hinder Assistive Technologies, so that the focus can be programmed to track focus and focus changes.
(d.i) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology.	N/A	vRanger Pro does not support Assistive Technologies.
(d.ii) When an image represents a program element, the information conveyed by the image must also be available in text.	Partially Supported	Most image elements in vRanger are also available through text, however some may not be. <ul style="list-style-type: none"> • Images show under the “My Inventory” view show an alt text when the text does not fit within the current sized space. • Images shown under the “My Jobs”, “My Repositories” view do not have alt text implemented
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application’s performance.	Supported	Bitmap icons and images are used to display progress or status of an operation.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	Text is used to display various messages to the End-User providing useful information about the products operation.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported with exceptions	vRanger doesn't change any color or display attributes. It uses whatever attributes Windows has set.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supported with exceptions	vRanger shows the progress of the backup, restore and FLR jobs. all the progress bars also show percentages for those jobs.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported with exceptions	vRanger does not use color as the only means of conveying information, prompting for response, or distinguishing a visual element
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	N/A	vRanger does not currently permit such adjustment.

Voluntary Product Accessibility



(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	vRanger does not use flashing or blinking
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported	Forms are used to download the application from Quest Software, Inc. website Forms are used within the application to send a email about a job status and to send report on a scheduled basis

Section 1194.22 Web-based internet information and applications

Criteria	Supporting features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	N/A	vRanger is not considered a web based product.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	N/A	vRanger is not considered a web based product.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	N/A	vRanger is not considered a web based product.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	N/A	vRanger is not considered a web based product.
(e) Redundant text links shall be provided for each active region of a server-side image map.	N/A	vRanger is not considered a web based product.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	N/A	vRanger is not considered a web based product.
(g) Row and column headers shall be identified for data tables.	N/A	vRanger is not considered a web based product.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	N/A	vRanger is not considered a web based product.
(i) Frames shall be titled with text that facilitates frame identification and navigation	N/A	vRanger is not considered a web based product.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	N/A	vRanger is not considered a web based product.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	N/A	vRanger is not considered a web based product.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	N/A	vRanger is not considered a web based product.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	N/A	vRanger is not considered a web based product.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	N/A	vRanger is not considered a web based product.
(o) A method shall be provided that permits users to skip repetitive navigation links.	N/A	vRanger is not considered a web based product.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	N/A	vRanger is not considered a web based product.

Section 1194.23 Telecommunications products

Criteria	Supporting features	Remarks and explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	N/A	vRanger is not considered a telecommunications product.
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	N/A	vRanger is not considered a telecommunications product.
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	N/A	vRanger is not considered a telecommunications product.
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	N/A	vRanger is not considered a telecommunications product.
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	N/A	vRanger is not considered a telecommunications product.
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	N/A	vRanger is not considered a telecommunications product.
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	N/A	vRanger is not considered a telecommunications product.
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	N/A	vRanger is not considered a telecommunications product.
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	N/A	vRanger is not considered a telecommunications product.
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	N/A	vRanger is not considered a telecommunications product.
(k.i) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	N/A	vRanger is not considered a telecommunications product.

Voluntary Product Accessibility



(k.ii) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	N/A	vRanger is not considered a telecommunications product.
(k.iii) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	N/A	vRanger is not considered a telecommunications product.
(k.iv) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	N/A	vRanger is not considered a telecommunications product.

Section 1194.24 Video and multimedia products

Criteria	Supporting features	Remarks and explanations
(a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.	N/A	vRanger does not use multimedia.
(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	N/A	vRanger does not use multimedia.
(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.	N/A	vRanger does not use multimedia.
(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	N/A	vRanger does not use multimedia.
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	N/A	vRanger does not use multimedia.

Section 1194.25 Self-contained, closed products

Criteria	Supporting features	Remarks and explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	N/A	vRanger is not a self-contained product
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	N/A	vRanger is not a self-contained product
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	N/A	vRanger is not a self-contained product
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	N/A	vRanger is not a self-contained product
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.	N/A	vRanger is not a self-contained product
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	N/A	vRanger is not a self-contained product
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	N/A	vRanger is not a self-contained product
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	N/A	vRanger is not a self-contained product
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	N/A	vRanger is not a self-contained product
(j.i) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.	N/A	vRanger is not a self-contained product
(j.ii) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	N/A	vRanger is not a self-contained product
(j.iii) Products which are freestanding, non-portable, and intended to be used in one	N/A	vRanger is not a self-contained product

Voluntary Product Accessibility



<p>location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.</p>		
<p>(j.iv) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.</p>	<p>N/A</p>	<p>vRanger is not a self-contained product</p>

Section 1194.26 Desktop and portable computers

Criteria	Supporting features	Remarks and explanations
(a) All mechanically operated controls and keys shall comply with §1194.23 (k.i) through (iv).	N/A	vRanger is a product as defined under section 1194.21
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k.i) through (iv).	N/A	vRanger is a product as defined under section 1194.21
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	N/A	vRanger is a product as defined under section 1194.21
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards.	N/A	vRanger is a product as defined under section 1194.21

Section 1194.31 Functional performance criteria

Criteria	Supporting features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Not Supported	vRanger Pro does not have a special mode of operation for the blind. WCF does support the use of screen readers, but is untested with vRanger.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Not Supported	vRanger Pro does not have a special mode of operation for the blind. WCF does support the use of screen readers, but is untested with vRanger
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	N/A	vRanger Pro does not require user hearing for access to any application functionality. vRanger Pro does not use any form of audio cues.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	N/A	vRanger Pro does not require user hearing for access to any application functionality.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	N/A	vRanger Pro does not use speech input.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	N/A	vRanger does not use have other modes of operation for fine control or any simulations thereof.

Section 1194.41 Information, Documentation and Support

Criteria	Supporting features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Online help is currently available in Microsoft HTML Help format and in PDF format upon request. Other product documentation is available in PDF format. With a special documentation license, our products support accessibility software that converts .PDF files into speech for the visually challenged.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	Quest Software will provide accessibility and compatibility documentation.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities. For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.

Copyright 2010 Quest Software, Inc.
ALL RIGHTS RESERVED.

Quest, Quest Software, the Quest Software logo, AccessManager, ActiveRoles, Aelita, Akonix, Benchmark Factory, Big Brother, BridgeAccess, BridgeAutoEscalate, BridgeSearch, BridgeTrak, BusinessInsight, ChangeAuditor, CI Discovery, Defender, DeployDirector, Desktop Authority, Directory Analyzer, Directory Troubleshooter, DS Analyzer, DS Expert, Foglight, GPOAdmin, Help Desk Authority, Imceda, IntelliProfile, InTrust, Invirtus, iToken, JClass, JProbe, LeccoTech, LiteSpeed, LiveReorg, LogAdmin, MessageStats, Monosphere, NBSpool, NetBase, NetControl, Npulse, NetPro, PassGo, PerformaSure, Point, Click, Done!, Quest vToolkit, Quest vWorkSpace, ReportAdmin, RestoreAdmin, ScriptLogic, SelfServiceAdmin, SharePlex, Sitraka, SmartAlarm, Spotlight, SQL Navigator, SQL Watch, SQLab, Stat, StealthCollect, Storage Horizon, Tag and Follow, Toad, T.O.A.D., Toad World, vAutomator, vConverter, vEcoShell, VESI, vFoglight, vRanger, vSpotlight, vToad, Vintela, Virtual DBA, VizionCore, Vizioncore vAutomation Suite, Vizioncore vEssentials, Vizioncore vWorkflow, WebDefender, Webthority, Xaffire, and XRT are trademarks and registered trademarks of Quest Software, Inc in the United States of America and other countries. Other trademarks and registered trademarks are property of their respective owners.

This document is for informational purposes only. QUEST SOFTWARE MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS DOCUMENT. The information in this document represents the current view of Quest Software on the issues discussed as of the date of publication. Because Quest must respond to changing market conditions, it should not be interpreted to be a commitment on the part of Quest, and Quest cannot guarantee the accuracy of any information presented after the date of publication.