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Product Name: Quest Cloud Automation Platform
Product Version: 7.5.2
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Section 1194.21: Software Applications and Operating Systems	Supported with exceptions	
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Section 1194.23: Telecommunications Products		Cloud Automation Platform is not considered a telecommunications product.
Section 1194.24: Video and Multi-media Products		Cloud Automation Platform does not use multimedia
Section 1194.25: Self-Contained, Closed Products		Cloud Automation Platform is not a self-contained product.
Section 1194.26: Desktop and Portable Computers		Cloud Automation Platform is software as defined under section 1194.21
Section 1194.31: Functional Performance Criteria	Supported with exceptions	
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Section 1194.21 Software applications and operating systems

Criteria	Supporting features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported with exceptions.	Cloud Automation Platform dashboard does not include keyboard navigation. Certain key components such as the action menus and modal dialogs do not support keyboard navigation.
(b.i) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.	Supported	Cloud Automation Platform complies with industry standards.
(b.ii) Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported with exceptions	Cloud Automation Platform supports most accessibility settings of the operating system and in no case disrupts or disables any accessibility feature of the operating system. Exceptions are features that do not support large font settings or high contrast settings.
(c.i) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes.	Supported with exceptions.	Cloud Automation Platform does not interfere with default focus assignments and controls except for exceptions noted where keyboard navigation is not supported.
(c.ii) The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported with exceptions	Cloud Automation Platform dashboard does not support this.
(d.i) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology.	Some support	There is some support but not all fields have been setup for tool tip.
(d.ii) When an image represents a program element, the information conveyed by the image must also be available in text.	Supported with exceptions	Not dashboard
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	Cloud automation Platform reuses images in a standard way.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Not supported	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not supported	Minimal animation is used in the product.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	N/A	Cloud Automation Platform does not allow color adjustment in product.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	Cloud Automation Platform does not use flashing or blinking in the product.

Voluntary Product Accessibility



<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supported with exceptions</p>	<p>In general, Cloud Automation Platform supports this; however there may be a few form fields that need labels added.</p>
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Section 1194.22 Web-based internet information and applications

Criteria	Supporting features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported with exceptions	Many non-text elements use ALT. Some are missing ALT. Sometimes the ALT text is identical to the following text.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	N/A	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not supported	Cloud Automation Platform currently requires style sheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	N/A	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	N/A	
(g) Row and column headers shall be identified for data tables.	Supported with exceptions.	Third party components used from ComponentArts do not follow this convention - so these grids do not properly mark up column headers.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supported with exceptions	Third party components used from ComponentArts do not follow this convention so these grids do not properly mark up column headers.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supported	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	N/A	Cloud Automation Platform does not use flashing or blinking.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not supported	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Not supported	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supported with exceptions	Cloud Automation Platform URA component uses third party applets to connect to guest OS. These Applets may or may not be compliant and the OS may or may not be compliant. The Dashboard Silverlight component is compliant but content exposed by the plug-in does not support it.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported with ex ceptions	Cloud Automation Platform supports this; however there may be some form fields that need labels added.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supported	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supported	

Section 1194.31 Functional performance criteria

Criteria	Supporting features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Not supported	Cloud Automation Platform does not have a special mode of operation for the blind.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Not supported	Cloud Automation Platform does not have a special mode of operation for the blind.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	N/A	Cloud Automation Platform does not require user hearing for access to any application functionality. Cloud Automation Platform does not use any form of audio cues.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	N/A	Cloud Automation Platform does not require user hearing for access to any application.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	N/A	Cloud Automation Platform does not use speech input.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported with exceptions	Cloud Automation Platform dashboard is an all mouse driven UI with no keyboard navigation.

Section 1194.41 Information, Documentation and Support

Criteria	Supporting features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Online help is currently available in HTML Help format and in PDF format upon request. Other product documentation is available in PDF format. With a special documentation license, our products support accessibility software that converts .PDF files into speech for the visually challenged.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	Assumption that this document is sufficient and available for those customers who are interested.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities. For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.

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